



Burleson Pet Resort & Oasis
Where love is booked!
 12600 South Freeway, Burleson, TX 76028
 817-618-0000 www.burlesonpetresort.com

Boarding/Daycare Agreement

Owner Name: _____

Date: _____

Pet's Names & Descriptions _____

Release of liability

___ Initials

I hereby consent and authorize Burleson Pet Resort & Oasis to receive and board my pet(s). I understand that Burleson Pet Resort & Oasis will use all reasonable precautions for the safekeeping of the described pet(s). Pets are monitored by staff when walking or participating in play time, only pets that are from the same family may have play time together. Burleson Pet Resort & Oasis will do its best to ensure the safety of your pet to avoid injury, however scratches, punctures, torn ligaments and other injuries may occur despite the best supervision. Because of this the Owner agrees that neither Burleson Pet Resort & Oasis nor its parent company Burleson Animal Emergency Hospital nor any of its employees or staff will be held liable for any illness, injury, death and/or escape of Owner's pet(s).

Vaccinations/Animal Health

___ Initials

I understand that it is policy when boarding with Burleson Pet Resort & Oasis that all vaccinations must be up to date 2 weeks prior to boarding. This includes Rabies, FVRCP for cats and Rabies, DH2PP and Bordetella for dogs. I understand that it is the preference of Burleson Pet Resort & Oasis for my dog to have Canine Influenza as Canine Influenza is a very new disease and dogs do not have an immunity to this disease. These vaccination requirements reduce the risk to both staff and other pets boarding along with my own beloved pet. I understand that if it is medically necessary for my pet to not have a vaccine or a combination of vaccines that I must give Burleson Pet Resort & Oasis a letter from my veterinarian stating that my pet can not have vaccines. I understand that if my pet is unable to have vaccines or has not had vaccines prior to boarding that I will be required to sign a vaccination waiver, that releases Burleson Pet Resort & Oasis and its parent company Burleson Animal Emergency Hospital from any liability or risks involved by allowing me to board my pet improperly vaccinated. *I understand that if I do not have proof of vaccines or a letter from my veterinarian that I may be turned away for services.* **I understand that at no time will any pet be allowed to board with out a Rabies vaccination.** All animals boarding are required to have an intestinal parasite screen in the last 12 months. If Burleson Pet Resort & Oasis suspects parasites and the testing is positive, I understand that I will be charged for the test and treatment of intestinal parasites.

Behavior and Temperment

___ Initials

I understand that Burleson Pet Resort & Oasis requires my pet to come in for a behavior and temperment testing prior to boarding with Burleson Pet Resort & Oasis. I understand that at no time will Burleson Pet Resort allow my pet to board if my pet is aggressive, tempermental beyond the ability to be safely handled by staff or violently unpredictable. This is to protect the safety of both Burleson Pet Resort & Oasis' staff and other guest dogs that are boarding on site.

Upper Respiratory Infection, CIRDC, Kennel Cough

___ Initials

I attest that my pet is healthy and is not coughing, gagging or sneezing and is free of nasal discharge associated with infection. I also know that my pet has not been exposed to or around any other pet who has shown these symptoms in the last 2 weeks. I understand that Burlison Pet Resort & Oasis takes the utmost care in cleaning and disinfecting their facility. Therefore, Burlison Pet Resort & Oasis reserves the right to refuse any pet that is coughing (not a reverse sneeze) or showing signs of upper respiratory infections from being boarded with the general population. I understand that one of the advantages to boarding my pet at Burlison Pet Resort & Oasis is that it is attached to its parent company Burlison Animal Emergency Hospital and that I may be able to treat my pet and board them in medical boarding at the hospital. I understand that the treatment and medical boarding costs will be at my expense.

Mange/Ringworm

___ Initials

I attest that my pet is healthy and does not have sarcoptic mange (scabies) or ringworm. I also know that my pet has not been exposed to or around other pets that may have sarcoptic mange or ringworm. If my pet is showing signs of hair loss indicative of mange or ringworm, I understand that Burlison Pet Resort & Oasis reserves the right to refuse any pet that has hair loss in ringed patches or hairloss associated with mange from being boarded with the general population. I understand that one of the advantages to boarding my pet at Burlison Pet Resort & Oasis is that it is attached to its parent company Burlison Animal Emergency Hospital and that I may be able to treat my pet and board them in medical boarding at the hospital. I understand that the treatment and medical boarding costs will be at my expense.

Senior Pets/Special Needs

___ Initials

I understand that Burlison Pet Resort & Oasis offers the option to board my senior pet in the hospital where it is quieter and my pet will receive 24 hour monitoring at an additional cost to me or I may decline and board my senior pet with general population. I understand that if I board my pet with general population, boarding staff leaves at 8pm and has a vet tech from the hospital walk through at/or around midnight to ensure everyone is okay but they will not receive 24 hour monitoring nor are any walks given after 8pm

I understand that if my pet requires medication there is a \$3 delivery charge for each pet receiving medication in general boarding per delivery. (i.e. my pet has Amoxicillin 3x's a day - I will be charged \$9 per day, if my pet has 3 different medications 3 times a day - I will be charged \$9 per day). If medications are found in food bags, staff can not guarantee delivery of medication. For the safety of your pet please let resort staff know of any medications your pet needs. **I understand that all medications must be in prescription bottles as in accordance with the law.**

I understand that special needs pets must be boarded in the ER hospital for medical boarding. Special needs includes but is not limited to; **diabetic, epileptic, pets on heavy maintenance medications such as injections or controlled substances, pets that require more than 4 medications or have severe medical conditions** for \$67 per 12 hours. I understand that I can designate my pet for medical boarding during my reservation process and the hospital will call me to finalize this appointment. If I do not select medical boarding and my pet is special needs, my pet will be moved to medical boarding and I will be charged the difference in cost..

Special Dietary Needs

___ Initials

I understand that Burlison Pet Resort & Oasis provides a twice daily diet of Royal Canin Gastro-entestinal included with each stay. If my pet requires a special diet, prescription diet or I prefer them to maintain their current diet from home, it will be my responsibility to provide such food for the duration of my pet's stay. Food brought in from home is required to be in an air-tight container, a resealable bag or divided up into baggies. Any food brought in an open container or open bag will be refused. This is to prevent pests from being attracted to our boarding facility and we appreciate your assistance with helping us maintain a happy and healthy environment for your pets.

Bathing/Flea Control

___ Initials

I understand that my pet must be on current flea prevention with proof from my veterinarian or my pet must receive a Capstar or other veterinarian recommended flea treatment upon entry to Burlison Pet Resort & Oasis at cost to me for \$10 per pet. I understand that dogs boarding utilize the same yard for walks and play time and that even though they do not share the same lodging, they share the same main room and walkways and that these requirements are to reduce risk to both staff and other pets along with protecting my own pet.

I understand that my dogs will become dirty by playing in the play yard and that Burlison Pet Resort & Oasis recommends a bath on the day or night before for my dog checks out. All dogs staying longer than 3 days receive a complimentary basic bath of shampooing and towel drying. I am able to upgrade this bath to one of the baths on the "Pet Perks" however if I do not select a bath if my pet stays less than 3 days my pet will be returned to me un-bathed (unless I have purchased a "Pet Perks" bath).

Medical Consent to Treat

___ Initials

I understand that I am required to fill out a medical consent to treat and release form along with leaving a copy of my credit card and an authorization for up to an amount of my choosing in the event that a medical emergency should occur for my pet, if myself or my emergency contact can not be reached during my pet's stay. This is solely to provide emergency medical care for my pet should an emergency occur.

Burlison Pet Resort & Oasis will make every effort to contact the owner and emergency contact prior to making a medical decision for my pet.

Personal Belongings.

___ Initials

I understand that Burlison Pet Resort & Oasis provides my pet(s) with bedding, bowls, an ID band and leash during their stay. I understand that Burlison Pet Resort & Oasis allows personal belongings to be with pets (within reason), however, Burlison Pet Resort & Oasis can not guarantee my belongings from being lost, stolen or damaged. In the event that I choose to leave my personal belongings with my pet, I will not hold Burlison Pet Resort & Oasis nor Burlison Animal Emergency Hospital liable for any loss, theft or damage of my personal belongings. I also understand that Burlison Pet Resort & Oasis does not have an industrial size washing machine and asks that pet beds remain at home. If pet beds are brought they will be returned un-laundered.

After Hours Drop Off & Pick Up

___ Initials

I understand that there is an additional charge of \$15 for picking up or dropping off before 7am and after 7pm. If I require after hours pick up and drop off I must do so by appointment in advance only by calling 817-618-0000 between lobby hours of 7a-7p.

Boarding Animals Together

___ Initials

If you make a multiple pet reservation your family pets will be boarded together. If you have selected too small of a lodging to accommodate all of your pets they will be moved at cost to you to a larger lodging if required. Please note that while Burleson Pet Resort & Oasis is happy to board your family pets together, however, we do not recommend multiple pets boarding in the same lodging for the following reasons:

1. If one of the pets vomits, isn't eating or is having bowel problems it is difficult to ascertain which pet is ill.
2. Boarding can be stressful to some animals and can cause pets to fight while in the same kennel - even if they have never fought at home.

I understand, as the owner of the pets named, the reasons that Burleson Pet Resort & Oasis does not recommend that my pets be boarded together in the same lodging. However, I prefer my pets to be boarded together in the same suite and release Burleson Pet Resort & Oasis from any liability that may result from that decision.

Pets boarding together are: _____, _____,
_____, _____, _____

Financial Responsibility

___ Initials

I understand that a 30% deposit of the total stay is required to complete my booking and is non-refundable. I understand that I am required to pay the remainder of the stay in full during check in and if any additional services occur during my pets stay that I will pay for those services rendered at time of check out. I may call at any time and add additional services during the duration of my pet's stay. I understand that I will be required to make payment for those additional services over the phone at time of the request.

I understand that if I fail to pick up my pet(s) within 24 hours and I have not notified Burleson Pet Resort & Oasis or Burleson Animal Emergency Hospital via phone call of needing an extension in my pet(s) stay that I will be charged a 150% increase of rates, after 96 hours I will be charged a 200% increase and any collections fees for which I will be held financially responsible for.

Failure to Pick Up

___ Initials

I understand that if I fail to pick up my pet(s) within 24 hours and I have not notified Burleson Pet Resort & Oasis or Burleson Animal Emergency Hospital via phone call of needing an extension in my pet(s) stay that after 72 hours my pet will be deemed as abandoned and I will relinquish all rights of ownership of my pet to Burleson Pet Resort & Oasis and Burleson Animal Emergency Hospital.

I understand that if my pet has been deemed as abandoned by Burleson Pet Resort & Oasis & Burleson Animal Emergency Hospital they may do as they see humanely fit with my pet(s) including releasing my pet to a local animal shelter/rescue or humane euthanasia under the recommendation of a veterinarian if my pet was boarding in medical boarding.

Optional Consents

Pet Photo Release - CONSENT

___ Initials

I consent to the use, reproduction, editing, broadcasting and social media use of my pet's photographs and video recordings by Burleson Pet Resort & Oasis/Burleson Animal Emergency Hospital, taken by or on behalf of Burleson Pet Resort & Oasis/Burleson Animal Emergency Hospital from this day, without compensation to me, all negatives, positives, prints and video-recorded images, shall constitute the property of Burleson Pet Resort & Oasis/Burleson Animal Emergency Hospital solely & completely.

Pet Photo Release - OPT-OUT

___ Initials

I do not consent to the use, reproduction, editing, broadcasting and social media use of my pet's photographs and video recordings by Burleson Pet Resort & Oasis/Burleson Animal Emergency Hospital, taken by or on behalf of Burleson Pet Resort & Oasis/Burleson Animal Emergency Hospital from this day. Burleson Pet Resort/Burleson Animal ER agrees to not post my pet's pictures publicly. Burleson Pet Resort/Burleson Animal ER will only send pictures to the emails/phone numbers provided by me.

Bed Replacement - CONSENT

___ Initials

I understand that Burleson Pet Resort & Oasis/Burleson Animal Emergency Hospital provides each guest a therapeutic bed or a coolaroo raised bed. If my pet damages one of Burleson Pet Resort & Oasis/Burleson Animal Emergency Hospital's beds I will be charged a replacement fee. Damaged bedding includes but is not limited to; ripping, shredding, tearing, removing bits from or forming holes, excessively urinating on.

If my pet has damaged a bed, resort staff will immediately notify me via email, so I am aware of the accrued cost prior to check out.

I understand that replacement costs are \$35 for small beds, \$50 for medium beds and \$100 for large beds.

Bed Replacement - OPT-OUT

___ Initials

I understand that I may choose to opt out of BPRO/BAEH provided bedding by initialing here. I understand this means that resort staff will not give my pet any bedding unless I have provided personal bedding from my home for my pet. While staff does their best to make sure all items coming with pets stay with pets, I understand that they can not guarantee that my bedding will not be lost, stolen or damaged during my pet's stay and bringing belongings from home indicates that I acknowledge and understand that risk.

After carefully reading and initialing this entire form, I understand what is required of me and the policies that Burleson Pet Resort & Oasis and Burleson Animal Emergency Hospital have in place, I hereby sign:

Signature

Date

Staff Only -

DO NOT WRITE IN THIS AREA -

[] Client has chosen to opt out of bedding and understands their pet will not receive any bedding.

[] Client has chosen to opt out of photo consent, BPRO/BAEH will not share pets photos online other than directly with the client via report cards or emails.

Employee:_____.

Date:_____



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Veterinary Medical Care Release & Consent to Treat

Owner Name: _____ Date: _____
 Address: _____ City _____ ST _____ Zip _____
 Phone Number: _____ Emergency Contact: _____ # _____
 Pet's Names & Descriptions _____

In the event of a medical emergency where Burleson Pet Resort & Oasis or Burleson Animal Emergency Hospital can not contact you to authorize care immediately and directly, Burleson Pet Resort & Oasis and Burleson Animal Emergency Hospital will use this form to obtain care. A copy of this form will be placed in your file to expedite any emergency care needed for future boarding use. You are free to change the amount authorized or the credit card on file at any time.
 _____, (pet owner) hereby give Burleson Pet Resort & Oasis to admit my pet to Burleson Animal Emergency Hospital. I, _____, (pet owner) hereby give Burleson Animal Emergency Hospital my express permission to admit my animal for care and treatment.

I understand that Burleson Pet Resort & Oasis will try to contact me as soon as possible in the event of a medical emergency. If Burleson Pet Resort & Oasis or Burleson Animal Emergency Hospital can not contact me, I give permission to Burleson Animal Emergency Hospital to make medical treatment decisions and approve charges up to \$_____ per pet (common values are \$200, \$500, \$1000 or unlimited). I give permission for Burleson Animal Emergency Hospital to administer any care or medications necessary.

I will place a copy of my credit card information (we also accept Care Credit and HELPCard) with Burleson Pet Resort & Oasis to be used for such medical emergencies. I understand that if I fail to do so payment will be due in full at time of pick up.

I will assume full responsibility for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, medical supplies and boarding provided by Burleson Animal Emergency Hospital.

If anything changes from what is listed above I will inform Burleson Pet Resort & Oasis before my next boarding appointment.

This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Burleson Pet Resort & Oasis cares for one or more of my pets. In signing this contract I agree that I have the authority to make health, medical and financial decisions regarding the animals that will be scheduled to receive services.

In the event of death. Please circle CPR if you would like us to make every effort for your pet and attempt to resuscitate your pet.

If you would like us to not resuscitate your pet please circle DNR. Please initial by your choice.

Pet Name _____	Breed _____	Age ____	Sex ____	CPR/DNR ____
Pet Name _____	Breed _____	Age ____	Sex ____	CPR/DNR ____
Pet Name _____	Breed _____	Age ____	Sex ____	CPR/DNR ____
Pet Name _____	Breed _____	Age ____	Sex ____	CPR/DNR ____
Pet Name _____	Breed _____	Age ____	Sex ____	CPR/DNR ____

x _____
Signature **Printed Name** **Date**

Credit Card Authorization Form

Credit Card Information

Card Type: Visa MasterCard Discover AMEX Other: _____

Card Holder Name (as shown on card): _____

Card Number: _____ CVV: _____

Expiration Date: (mm/yy) _____. Cardholder Zip/Billing Zip: _____

Credit Card Authorization Form

I, _____, authorize Burleson Animal Emergency Hospital to place my credit card on file in their payment system and to charge my credit card stored for agreed upon treatment of my pet. I understand that my card will be saved for future transactions on my account.

x _____
Signature (Card Holder) **Printed Name** **Date**

If you are using CareCredit or Helpcard you may place either of these on file as well. A staff member can help you do that.

Staff Only

After entering into payment system - destroy this form by means of shredding, unless the client would prefer for us to keep a paper copy instead of digital.

[] Client has opted for digital copy - THIS ONE TO BE DESTROYED AFTER ENTRY

[] Client has opted for paper copy - FILE THIS COPY IN MANAGER OFFICE

Employee: _____ Date: _____

Manager: _____ Date: _____